

Freddy Martinez

MuckRock News, DEPT MR 77222  
411A Highland Ave  
Somerville, MA, 02144

07/16/2019

CBP-2019-067676

Dear Freddy Martinez:

This notice acknowledges receipt of your Freedom of Information Act (FOIA) request to U.S. Customs and Border Protection (CBP) received on 07/15/2019 requesting the following:

- Documents sufficient to show actions taken by CBP in response to the reporting by ProPublica or other journalism reports.
- Documents sufficient to show any public statements being prepared by CBP in response to this reporting.
- Documents sufficient to describe any internal memos, documents, guidance or other forms of messaging sent to CBP officers in response to this reporting.
- Documents that sufficiently describe the social media policy of CBP or the social media trainings given to CBP officers.

From July 1, 2019 through the present.

Please use the following unique FOIA tracking number CBP-2019-067676 to track the status of your request. If you have not already done so, you must create a FOIAonline account at <https://foiaonline.gov>. This is the only method available to check the status of your pending FOIA request.

Provisions of the Act allow us to recover part of the cost of complying with your request. We shall charge you for records in accordance with the DHS FOIA regulations outlined on the DHS website, <https://www.federalregister.gov/documents/2016/11/22/2016-28095/freedom-of-information-act-regulations>. By submitting your request, you have agreed to pay up to \$25.00 in applicable processing fees, if any fees associated with your request exceed this amount, CBP shall contact you; however, the first 100 pages are free.

Due to the increasing number of FOIA requests received by this office, we may encounter some delay in processing your request. Consistent with 6 C.F.R. Part 5 §5.5(a) of the DHS FOIA regulations, CBP processes FOIA requests according to their order of receipt. Although CBP's goal is to respond within 20 business days of receipt of your request, FOIA does permit a 10-day extension of this time period in certain circumstances pursuant to 6 C.F.R. Part 5 §5.5(c).

For additional information please consult CBP FOIA website please click on [FOIA Act Resources](#) or visit <http://www.cbp.gov/site-policy-notices/foia>.

Sincerely,

U.S. Customs and Border Protection